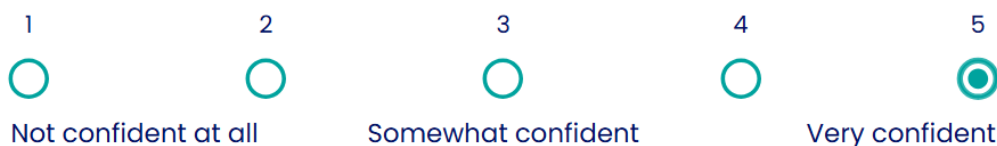


# How confident are you getting online?

Answer these questions and we'll give you personalised feedback tailored to your specific needs. Its quick and free.

Take the Digital Skills Checker

Using the scale below, how confident do you feel using technology?



Next

Do you know how to...

Use a desktop computer or laptop?

Yes

No

I don't know

Do you know how to...

Use a smartphone?

Yes

No

I don't know

Do you know how to...

## Use a tablet?

Yes

No

I don't know

Do you know how to...

## Connect to the internet?

Yes

No

I don't know

Do you know how to...

## Use email?

Yes

No

I don't know

Do you know how to...

## Use a search engine? (such as Google or Bing)

Yes

No

I don't know

Do you know how to...

## Complete an online form?

Yes

No

I don't know

Do you know how to...

Use social media apps? (like Facebook or Youtube)

Yes

No

I don't know

Do you know how to...

Use video calling apps? (like Messenger or FaceTime)

Yes

No

I don't know

Do you know how to...

Use the internet for social activities?

Yes

No

I don't know

Do you know how to...

Stream music or TV online? (through apps like Netflix or Spotify)

Yes

No

I don't know

Do you know how to...

Access news and information online?

Yes

No

I don't know

Do you know how to...

## Use the internet for hobbies?

Yes

No

I don't know

Do you know how to...

## Use MyGov or other Government services online?

Yes

No

I don't know

Do you know how to...

## Use digital tools for health? (such as Telehealth or booking appointments online)

Yes

No

I don't know

Do you know how to...

## Use online banking?

Yes

No

I don't know

Using the scale below, please rate your ability to manage your privacy and personal information online



Using the scale below, please rate your ability to avoid online scams or unwanted communication such as spam



What digital devices do you currently use? (Tick all that apply to you)

- Smartphone
- Computer or laptop
- Tablet or iPad
- I do not use any devices

Next

# How do you currently connect to the internet? (Tick all that apply to you)

- Mobile internet (eg through your mobile phone data)
- Fixed broadband at home (eg through an NBN connection)
- At a venue outside my home (eg a library or workplace)
- I don't access the internet at all
- I don't know

# What has stopped you getting online and doing more with digital technologies? (Tick all that apply)

- It's never been a priority for me until now
- My partner or family used to take care of that side of things
- I've not felt confident about my ability to learn how to use technology
- It has been too expensive
- I feel worried about computers and/or going online
- I'm embarrassed that I don't already know how to do this
- My health or disability has made it hard for me
- I've not had adequate internet connection
- I don't know how to find sites in my language
- I've not had the opportunity to learn until now
- I have not had anything stopping me getting online

Next

How important is it for you to do the following online?

## Connect more with family, friends or my community



Next

## Which of these best describes you right now? (Choose 1)

- I have not made any goals to improve my digital skills
- I have identified the digital skills I would like to learn.
- I have started work to achieve my digital skills goals.
- I have made a lot of progress towards achieving my digital skills goals. My digital skills are getting better.
- I have achieved my digital skills goal. I have improved the skills I wanted to focus on.

Next

## What would you like to get better at with training or support? (Tick all that apply)

- Staying safe online and avoiding scams
- Accessing news and information online
- Accessing MyGov and government services online such as housing, Centrelink
- Finding employment or volunteer services
- Using the internet for hobbies or topics of interest
- Using the internet to manage my health (e.g. finding reliable information, electronic prescriptions, booking appointments or telehealth)
- Accessing entertainment online (e.g. Youtube videos, streaming online movies and music)
- Using online banking
- Other

← BACK

Thanks for your responses. Click the 'submit' button to proceed to the results page.

Submit

**You scored 85% overall**

Enter your details below to view your complete results

First name \*      Last name \*

Email (for you or your digital mentor) \*

Your Suburb \*

The State you live in? \* ▼

Your postcode \*

What is your date of birth? (DD/MM/YYYY) \*

Which gender do you most identify with? \* ▼

Show My Results

# Thank you for taking the Digital Skills Checker 'Getting Started'

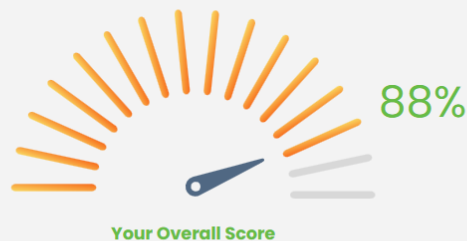
Hi Pham, thanks for answering our questions.

Your full report has been emailed to phamho56@gmail.com. [Change email address](#)

Your answers tell us that you feel confident doing the simple everyday tasks online by yourself. When you hear about new things you can do online, you have a go at learning how to do them by yourself and often help others to learn. You feel confident that you know steps you can take to keep yourself safer online, and love giving new things a go by yourself!

That's great - well done!

[Scroll down to see more detail about your results and next steps you can take.](#)



Check the learner details to make sure you are looking at the right one

Results will only appear here if you use the special links to the Checkers for your organisation.

For next steps, see our videos how to register learners, record support given to a learner, acquit your grant.

Thanks for watching!

Pro tip:

Get your unique Digital Skills Checkers URL and create a QR code that you can easily print or add to a presentation so your program participants can scan it and fill in the checker.

There are plenty of free apps you can use to create a QR code. Just search 'QR Code Generator' and click any of them. Make sure it is free.